



April 8, 2020

Dear CBB Members and Employers,

In the midst of the storm of COVID-19, God is still at work. During this Holy Week, we are watching for some rays of hope to break through the dark clouds. Today I want to share with you three rays of hope related to CBF Church Benefits, and our amazing team members who strive to fulfill our mission each and every day.

- **Joi Fitzgerald to serve as Executive Assistant for CBF Foundation (CBFF).** Those of you responsible for the finances of your church or ministry, know Joi Fitzgerald from her monthly invoicing emails and her friendly, energetic voice over the phone. Joi recently applied and was chosen by Shauw Chin Capps, CBFF President, to serve as the new Executive Assistant for CBF Foundation. While we are sad to see Joi transition from CBB this April, we are excited to watch her advance into a new role working with CBFF. You can congratulate Joi on her new role at jfitzgerald@cbf.net.
- **Vicky Whatley will offer interim assistance with employer billing and payments.** In addition to her current responsibilities as Operations Manager, Vicky Whatley will begin to oversee billing and payments for CBF Church Benefits for an interim period of time. Vicky helped design our current billing and payment process. I am grateful for her willingness to oversee this interim work. Our staff will also research new options for intuitive, electronic bill payments directly to Empower Retirement and other vendors. Stay tuned! If you have questions regarding billing, payments, or employer contributions, please contact Vicky at vwhatley@cbf.net.
- **Jim Morrison to serve as Executive Vice President & Chief Operating Officer.** Finally, I am pleased to announce a new member of our CBF Church Benefits team. Jim Morrison has been serving CBB for several years as a part-time contractor focused on marketing and operational efficiencies. As of May 1, 2020 Jim will begin as our full-time Executive Vice President & Chief Operating Officer. Jim is based in Dallas, TX, and is a member of Wilshire Baptist Church. Prior to his work with CBB, Morrison served as Chief Operating Officer-Executive Vice President with The Church Pension Group in New York, NY; and as Executive Officer-Managing Director of Retirement Services with Guidestone Financial Services in Dallas, TX. Jim brings a wealth of industry experience, operational insights, and business competencies to our team. You can congratulate Jim on his new role at jmorrison@cbf.net.

These rays of hope give me great confidence, and they reveal that God is still at work in mighty ways in the midst of the storm. Thank you for the trust you place in CBB. We will endure this storm, and we look forward to serving you into a bright and hopeful future.

Sincerely,

A handwritten signature in black ink, appearing to read 'Rob Fox', written over a white background.

Rob Fox
President of CBF Church Benefits