

Estate resolution

Helping you and your family prepare for the future by providing the resources you need to settle an estate with confidence



Legal insurance is the top benefit that globally-mobile employees expect their employers to offer¹

Settling an estate can be a complex and lengthy process, but it doesn't have to be

We offer estate resolution services and resources to you and your beneficiaries through MetLife Legal Plans at no additional cost. This covers probate for the executor or administration of the insured's estate. You have access to expert legal guidance whenever you, or your representative, have a question about the probate process or if court representation is needed. Unlimited consultations with a plan attorney help ensure you leave feeling confident about the process and your important life decisions.

Expert guidance at every step

Probate is the legal process for reviewing the will and assets of a deceased person and determining how those assets will be distributed. And it's often a complex and overwhelming experience. Our legal experts will guide you throughout the entire process.

1. Collection and inventory of the deceased person's assets to keep them safe
2. Professional appraisal of assets, if necessary
3. Sale of assets, if necessary
4. Payment of valid debts and taxes
5. Distribution of remaining property as the will (or if there's no will, state law) directs

Covered services include:

- **Preparation of probate documents and professional court representation** at court proceedings available to help properly distribute probated assets, as well as preparation of correspondence needed to transfer non-probate assets and any associated tax filings.
- **Unlimited in-person or telephone consultations in a private, supportive environment** with an attorney from our extensive network of 18,000+ participating plan attorneys in the U.S.
- **Unlimited access to services** throughout the probate process.

¹MetLife's Annual Expat Employee Benefit Trends Study, 2022

Providing a seamless experience from start to finish

Expert guidance is just a phone call or click away. There are three simple ways you can locate and access an attorney.

1. Call our Customer Service team

1. **Call +1 216-535-4395 or 1-800-821-6400** (in the U.S.), 8:00 AM – 8:00 PM EST, Monday-Friday.

2. **Choose option 1: Estate planning.**

Use this option to access estate resolution and will preparation services.

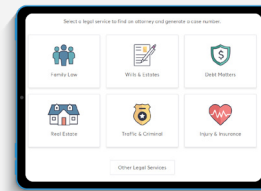
3. **You'll be connected to a representative for further assistance.** You'll be asked for:

- ▶ **Company name:** MetLife Worldwide Benefits
- ▶ **Customer number:** 8009876
- ▶ **Last four digits of your Social Security number or Employee ID number.** This is for tracking purposes only, so you can give either. If you do not have a SSN, you can provide your international tax ID or employee ID number.

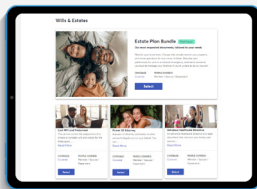
2. Visit the MetLife Legal Plans website

Go to legalplans.com/estateresolution. To register and create an account, you'll need to enter your full legal name, address, phone number, email address and preferred login password.

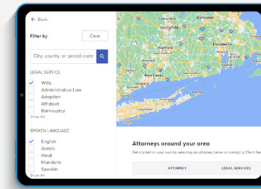
If you do not have a U.S. address, please use the following:
600 North King Street, Wilmington, DE 19801



Click on the **attestation to continue**. This will take you to the homepage.



Click on a **service and complete the form**. For estate resolution, choose the Probate option.



You'll be prompted to **search for an attorney in your area**.

You can select an attorney through a drop-down listing of all in-network attorneys in your area and make an in-person or phone appointment.

Laws can differ depending on location. If you're looking to have any international assets included, you should work with an attorney in that country.

3. Fee reimbursement

1. **If you choose not to leverage the options above**, fee reimbursement allows you to find your own attorney and submit a claim to be reimbursed for a set amount of the cost.

2. **To submit a claim**, call our Customer Service team using the number outlined above. Customer Service can also tell you the exact reimbursement amounts.

3. **After the claims process is started and you've received a case number**, you'll receive a fee reimbursement packet to fill out.

4. **Follow the instructions on the packet**. This will be used to gather the necessary information to generate a payment to you.

Estate Resolution services are offered by MetLife Legal Plans, Inc., Cleveland, Ohio. In certain states, legal services benefits are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, Rhode Island. Certain services are not covered by Estate Resolution services, including matters in which there is a conflict of interest between the executor and any beneficiary or heir and the estate; any disputes with the group policyholder, MetLife and/or any of its affiliates; any disputes involving statutory benefits; will contests or litigation outside probate court; appeals; court costs, filing fees, recording fees, transcripts, witness fees, expenses to a third party, judgments or fines; and frivolous or unethical matters.

MetLifeWorldwide.com

MetLife's worldwide benefits products are underwritten by Delaware American Life Insurance Company, a MetLife affiliate domiciled at 600 North King Street, Wilmington, DE 19801, and other affiliates.

Like most group insurance policies, insurance policies offered by MetLife contain certain exclusions, exceptions, waiting periods, reductions, limitations and terms for keeping them in force. Ask your MetLife representative for costs and complete details.



Delaware American Life Insurance Company | 600 North King Street | Wilmington, DE 19801

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